The National Weather Service Office has issued a severe thunderstorm warning for Williamson, Craig, Allen, Bedford, and Lanoka Counties, and the independent cities of Lanoka and Salem. Doppler radar indicates a strong line of thunderstorms moving southeast at 10 mph. Storm spotters in the region have reported heavy rain, pea-sized hail, and frequent clout to ground lightning.

9-1-1 dispatchers receive a call from a homeowner at 421 Welch Run Road that the creek behind his house is rising rapidly and it is only a few feet from his back deck. He is non-ambulatory because of a recent surgery and he has no way to leave home. He also states that his fuel oil tank washed away.

9-1-1 dispatchers are contacted by a frightened young boy who says his mother is trapped in her truck by the flood waters. Her vehicle is stuck in the driveway of their home located at 279 Welch Run Road. The boy said he is fine but his "mom's truck is starting to float away." Another caller reports that water has reached the threshold of the entrance to the residents' homes in Willowbrook, a subdivision at the end of Welches Run Road. Water begins seeping into the trailers and many residents are afraid that they will become trapped as a result of the rising water.

Dispatchers receive multiple phone calls from residents on Willowbrook Lane. One of the callers confirms that water has reached the threshold of the entrance to the residents' homes.

Response units from the Sheriff's Office and the Lanoka Mountain Fire Department respond to the calls. They size-up the scene and determine that more than 15 mobile homes are completely surrounded by water at various depths. There are approximately 30 residents and 5 with special needs who need to be rescued from their homes.

The ICS forms on the proceeding pages illustrate how this scenario is captured on the necessary forms.

INCIDENT OBJECTIVES (ICS 202)

1. Incident Name: Willowbrook	**2. Operational Period:** Date From: 9/13/11 Date To: 9/13/11 Time From: 10:00 AM Time To: 6:00 PM

3. Objective(s):

1. Ensure personal safety of all emergency response personnel performing tactical operations in and around rising water or current flooding conditions.
2. Conduct detailed reconnaissance of flooded/flooding and "at-risk" areas (within 3 hours) to identify actual or potential threats to occupants/residents and notify command of any urgent rescue or evacuation needs.
3. Conduct victim extrication/removal for any residents in occupancies already subjected to flooding at or above the first floor level (or at immediate risk).
4. Where rising water/flooding presents an immediate life-safety concern for residents, remove them to higher ground or other designated assembly points for transport to shelter.
5. Establish secure perimeter around the flooding/flood zone to a distance of at least 300-500 feet away from current water levels by 12:00 PM.
6. Establish evacuation assembly/shelter facilities at Johnson Elementary School by 2:00 PM.

4. Operational Period Command Emphasis:

Life safety for responders and the public
Weather forecast for the next 24-48 hours
Rate of rise forecasted for area streams
Establishing appropriate number of assembly/shelter facilities

General Situational Awareness
Current weather conditions
Forecasted weather conditions 24-48 hours in the future Forecasted rate of rise for local streams and projected crest times

5. Site Safety Plan Required? Yes ☐ No ☒

Approved Site Safety Plan(s) Located at:

6. Incident Action Plan (the items checked below are included in this Incident Action Plan)**:**

☒ ICS 203	☐ ICS 207	Other Attachments:	
☒ ICS 204	☒ ICS 208	☒	ICS 215
☒ ICS 205	☐ Map/Chart	☒	ICS 215A
☒ ICS 205A	☐ Weather Forecast/Tides/Currents	☐	
☒ ICS 206		☐	

7. Prepared by: Name: A. Sedlak Position/Title: Planning Chief Signature: _____

8. Approved by Incident Commander: Name: Greg Baltimore Signature: _____

ICS 202	**IAP Page** 1	Date/Time: 9/13/11 10:10 AM

ORGANIZATION ASSIGNMENT LIST (ICS 203)

1. Incident Name:	2. Operational Period:			
Willowbrook	Date From:	9/13/11	Date To:	9/13/11
	Time From:	10:00 AM	Time To:	6:00 PM

3. Incident Commander(s) and Command Staff:	
IC/UCs	UC - Greg Baltimore - FD
	UC - Will Farris - EMS
	UC - Jonathan Jenkins - LE
Deputy	
Safety Officer	Kris Bull
Public Info. Officer	Scott Mainord
Liaison Officer	Dan McDow

4. Agency/Organization Representatives:	
Agency/Organization	Name
Public Works	Toby Keith
ARC	Louise Bates
MT Electric Cooperative	David Hale
County Schools	Joe Hill

5. Planning Section:	
Chief	Anthony Sedlak
Deputy	
Resources Unit	
Situation Unit	
Documentation Unit	
Demobilization Unit	
Technical Specialists	

6. Logistics Section:	
Chief	James Marlin
Deputy	
Support Branch	
Director	
Supply Unit	
Facilities Unit	
Ground Support Unit	
Service Branch	
Director	
Communications Unit	
Medical Unit	
Food Unit	

7. Operations Section:		
Chief	Edward House	
Deputy		
Staging Area		
Branch		
Branch Director		
Deputy		
Division/Group	Robert Fitzgerald	Division 1
Division/Group		
Division/Group		
Division/Group		
Division/Group		
Branch		
Branch Director		
Deputy		
Division/Group	Robert Morrell	Division 2
Division/Group		
Division/Group		
Division/Group		
Division/Group		
Branch		
Branch Director		
Deputy		
Division/Group	Dan Doss	Division 3
Division/Group		
Division/Group		
Division/Group		
Division/Group		
Air Operations Branch		
Air Ops Branch Dir.		

8. Finance/Administration Section:	
Chief	Joe Posey
Deputy	
Time Unit	
Procurement Unit	
Comp/Claims Unit	
Cost Unit	

9. Prepared by: Name: A. Sedlack Position/Title: Planning Chief Signature: _____

ICS 203 **IAP Page** 2 Date/Time: 9/13/11 10:10 AM

ASSIGNMENT LIST (ICS 204)

1. Incident Name:
Willowbrook

2. Operational Period:
Date From: 9/13/11 Date To: 9/13/11
Time From: 10:00 AM Time To: 6:00 PM

3.
Branch:
Division: 1
Group:
Staging Area:

4. Operations Personnel: Name / Contact Number(s)

Operations Section Chief: Edward House (615) 732-9170

Branch Director:

Division/Group Supervisor: Robert Fitzgerald (615) 959-0812

5. Resources Assigned:

Resource Identifier	Leader	# of Persons	Contact (e.g., phone, pager, radio frequency, etc.)	Reporting Location, Special Equipment and Supplies, Remarks, Notes, Information
Water Rescue -1	FF. Nathan Goodin	3	(615) 732-5175 Radio - TAC 1	PFDs/Subdivision upper entra
Engine - 1	Capt. Tandy Smith	3	(615) 959-3556 Radio - TAC 1	PFDs/Subdivision upper entra
Tower - 1	Lt. Anthony Pasley	4	(615) 732-9101 Radio - TAC 1	PFDs/Subdivision upper entra
Rescue -1	FF. Billy Lampley	2	(615) 732-9110 Radio - TAC 1	PFDs/Subdivision upper entra

6. Work Assignments:
1. Conduct door to door canvass of all occupancies in the Willowbrook trailer park by 1400 hour to identify any remaining occupants unable to self-evacuate.
2. Assist in removal of any cooperative victims to higher ground/safe haven by appropriate available means. Do not get involved with anyone who declines assistance.
-- Identify by name, physical address or other identifier any residents/occupants who refuse assistance. Report any occupants who remain (when dentified) by radio to operations section.
-- In case any occupants cannot be contacted due to flood or other hazards, notify command to deploy specialized rescue resources.
3. Conduct gross decontamination for any victims directly in contact with flood waters or other exposure hazards upon removal from immediate hazard area.

7. Special Instructions:
1. All personnel working in or near flooding, moving water or rising water, wear PFD at all times during operations, use the buddy system, belaying lines, and other safeguards. Be alert for wildlife (snakes, vermin, etc.) and domestic animals displaced by flooding conditions.
2. Transport or assist victims to designated evacuation assembly points within 30 minutes of extrication as possible. Call for transport assistance if needed.

8. Communications (radio and/or phone contact numbers needed for this assignment)**:**

Name/Function	Primary Contact: indicate cell, pager, or radio (frequency/system/channel)
FF. Nathan Goodin / Water Rescue - 1	Radio - TAC 1
Capt. Tandy Smith / Engine - 1	Radio - TAC 1
Lt. Anthony Pasley / Tower - 1	Radio - TAC 1
FF. Billy Lampley / Rescue - 1	Radio - TAC 1

9. Prepared by: Name: A. Sedlak Position/Title: Planning Chief Signature:

ICS 204 **IAP Page** 3 Date/Time: 9/13/11 10:12 AM

ASSIGNMENT LIST (ICS 204)

1. Incident Name:	2. Operational Period:	3.
Willowbrook	Date From: 9/13/11 Date To: 9/13/11 Time From: 10:00 AM Time To: 6:00 PM	**Branch:** **Division:** 1 **Group:** **Staging Area:**

4. Operations Personnel: Name / Contact Number(s)

Operations Section Chief: Edward House (615) 732-9170

Branch Director:

Division/Group Supervisor: Robert Fitzgerald (615) 959-0812

5. Resources Assigned:

Resource Identifier	Leader	# of Persons	Contact (e.g., phone, pager, radio frequency, etc.)	Reporting Location, Special Equipment and Supplies, Remarks, Notes, Information
Water Rescue -1	FF. Nathan Goodin	3	(615) 732-5175 Radio - TAC 1	PFDs/Subdivision upper entra
Engine - 1	Capt. Tandy Smith	3	(615) 959-3556 Radio - TAC 1	PFDs/Subdivision upper entra
Tower - 1	Lt. Anthony Pasley	4	(615) 732-9101 Radio - TAC 1	PFDs/Subdivision upper entra
Rescue -1	FF. Billy Lampley	2	(615) 732-9110 Radio - TAC 1	PFDs/Subdivision upper entra

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Name/Function	Primary Contact: indicate cell, pager, or radio (frequency/system/channel)
FF. Nathan Goodin / Water Rescue - 1	Radio - TAC 1
Capt. Tandy Smith / Engine - 1	Radio - TAC 1
Lt. Anthony Pasley / Tower - 1	Radio - TAC 1
FF. Billy Lampley / Rescue - 1	Radio - TAC 1

9. Prepared by: Name: A. Sedlak Position/Title: Planning Chief Signature:

ICS 204 **IAP Page** 3 Date/Time: 9/13/11 10:12 AM

ASSIGNMENT LIST (ICS 204)

1. Incident Name:	2. Operational Period:	3.
Willowbrook	Date From: 9/13/11 Date To: 9/13/11 Time From: 10:00 AM Time To: 6:00 PM	**Branch:** **Division:** 1 **Group:** **Staging Area:**

4. Operations Personnel: Name / Contact Number(s)

Operations Section Chief: Edward House (615) 732-9170

Branch Director:

Division/Group Supervisor: Robert Fitzgerald (615) 959-0812

5. Resources Assigned:

Resource Identifier	Leader	# of Persons	Contact (e.g., phone, pager, radio frequency, etc.)	Reporting Location, Special Equipment and Supplies, Remarks, Notes, Information
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Engine - 1	Capt. Tandy Smith	3	(615) 959-3556 Radio - TAC 1	PFDs/Subdivision upper entra
Tower - 1	Lt. Anthony Pasley	4	(615) 732-9101 Radio - TAC 1	PFDs/Subdivision upper entra
Rescue -1	FF. Billy Lampley	2	(615) 732-9110 Radio - TAC 1	PFDs/Subdivision upper entra

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2. Transport or assist victims to designated evacuation assembly points within 30 minutes of extrication as possible. Call for transport assistance if needed

8. Communications (radio and/or phone contact numbers needed for this assignment)**:**

Name/Function	Primary Contact: indicate cell, pager, or radio (frequency/system/channel)
FF. Nathan Goodin / Water Rescue - 1	Radio - TAC 1
Capt. Tandy Smith / Engine - 1	Radio - TAC 1
Lt. Anthony Pasley / Tower - 1	Radio - TAC 1
FF. Billy Lampley / Rescue - 1	Radio - TAC 1

9. Prepared by: Name: A. Sedlak Position/Title: Planning Chief Signature:

ICS 204 **IAP Page** 3 Date/Time: 9/13/11 10:12 AM

INCIDENT RADIO COMMUNICATIONS PLAN (ICS 205)

1. Incident Name:	2. Date/Time Prepared:	3. Operational Period:
Willowbrook	Date: 9/13/11 Time: 10:14 AM	Date From: 9/13/11 Date To: 9/13/11 Time From: 10:00 AM Time To: 6:00 PM

4. Basic Radio Channel Use:

Zone Grp.	Ch #	Function	Channel Name/Trunked Radio System Talkgroup	Assignment	RX Freq N or W	RX Tone/NAC	TX Freq N or W	TX Tone/NAC	Mode (A, D, or M)	Remarks
1	2	Tactical	TAC 1	Division 1	975.525 N		975.545 N		D	
2	4	Tactical	TAC 2	Division 2	975.550 N		975.935 N		D	
3	5	Tactical	TAC 3	Division 3	975.625 N		975.850 N		D	
4	6	Command	Command	Command	975.650 N		975.850 N		D	
5	7	Dispatch	Dispatch	Dispatch	925.500 N		975.600 N		D	

5. Special Instructions:

6. Prepared by (Communications Unit Leader)**:** Name: Anthony Sedlak (Planning Chief) Signature: _____

ICS 205	IAP Page _____5	Date/Time: 9/13/2011 10:14 AM

COMMUNICATIONS LIST (ICS 205A)

1. Incident Name:	2. Operational Period:
Willowbrook	Date From: 9/13/11 Date To: 9/13/11 Time From: 10:00 AM Time To: 6:00 PM

3. Basic Local Communications Information:

Incident Assigned Position	Name (Alphabetized)	Method(s) of Contact (phone, pager, cell, etc.)
UC - Fire Department	Baltimore, Greg	Phone - (615) 719-5802
American Red Cross Rep.	Bates, Louise	Phone - (615) 719-5802 Cellular - (615) 621-6493
Rescue - 2	Bombay, D. R.	Cellular - (615) 951-7682
Safety Officer	Bull, Chris	Phone - (615) 719-0270 Cellular - (615) 531-9944
Division 3	Doss, Dan	Cellular - (615) 534-6792
UC - EMS	Farris, Will	Phone - (615) 719-5802
Division 1	Fitzgerald, Robert	Cellular - (615) 534-6793
Tower - 3	Gibson, Steve	Cellular - (615) 621-4980
Water Rescue - 1	Goodin, Nathan	Cellular - (615) 534-6755
MT Electric Cooperative Rep.	Hale, David	Phone - (615) 719-5802
County Schools Superintenant	Hill, Joe	Phone - (615) 719-5802
Engine - 2	Hood, Terry	Cellular - (615) 621-4940
Operations Chief	House, Edward	Cellular - (615) 534-6750
UC - Law Enforcement	Jenkins, Johnathan	Phone - (615) 719-5802
Public Works	Keith, Toby	Phone - (615) 719-5802
Ladder - 4	Kolak, David	Cellular - (615) 621-4925
Rescue - 1	Lampley, Billy	Cellular - (615) 534-6740
Public Information Officer (PIO)	Mainord, Scott	Phone - (615) 719-5802 Cellular - (615) 534-6745
Logistics Chief	Marlin, James	Phone - (615) 719-5802
Liaison Officer	McDow, Dan	Phone - (615) 719-5802 Cellular - (615) 534-6795
Rescue - 3	McGee, Kirk	Cellular - (615) 621-4950
Division 2	Morrell, Robert	Cellular - (615) 534-6790
Engine - 4	Oakley, Wes	Cellular - (615) 621-4976
Tower - 1	Pasley, Anthony	Cellular - (615) 534-6783
Finance and Administration Chief	Posey, Joe	Phone - (615) 719-5802
Planning Section Chief	Sedlak, Anthony	Phone - (615) 719-5802
Engine - 1	Smith, Tandy	Cellular - (615) 534-6775

4. Prepared by: Name: James Marlin Position/Title: Planning Chief Signature: _____

ICS 205A **IAP Page** 7 Date/Time: 9/13/11 10:15 AM

MEDICAL PLAN (ICS 206)

1. Incident Name:	2. Operational Period:
Willowbrook	Date From: 9/13/11 Date To: 9/13/11 Time From: 10:00 AM Time To: 6:00 PM

3. Medical Aid Stations:

Name	Location	Contact Number(s)/Frequency	Paramedics on Site?
Toby Keith	Upper Entrance Willowbrook Subdivision	(615) 719-0500 / 155.205	☒ Yes ☐ No
Louise Bates	Johnson Elementary School	(615) 719-0501 / 155.205	☒ Yes ☐ No
David Hale			☐ Yes ☐ No
Joe Hill			☐ Yes ☐ No
			☐ Yes ☐ No
			☐ Yes ☐ No

4. Transportation (indicate air or ground)**:**

Ambulance Service	Location	Contact Number(s)/Frequency	Level of Service
Williamson EMS (ground)	Upper Entrance Willowbrook Subdivision	(615) 719-0500 / 155.205	☒ ALS ☐ BLS
Williamson EMS (ground)	Johnson Elementary School	(615) 719-0501 / 155.205	☒ ALS ☐ BLS
			☐ ALS ☐ BLS
			☐ ALS ☐ BLS

5. Hospitals:

Hospital Name	Address, Latitude & Longitude if Helipad	Contact Number(s)/ Frequency	Travel Time		Trauma Center	Burn Center	Helipad
			Air	Ground			
Williamson Medical Center		(615) 719-0800 / 155.340	5 min	15 min	☒ Yes Level: 2	☐ Yes ☒ No	☒ Yes ☐ No
Vanderbilt Medical Center		(615) 442-0100 / 155.340	10 min	25 min	☒ Yes Level: 1	☒ Yes ☐ No	☒ Yes ☐ No
Lonoka Medical Center		(615) 531-6523 / 155.340	8 min	20 min	☐ Yes Level:	☐ Yes ☒ No	☐ Yes ☒ No
					☐ Yes Level:	☐ Yes ☐ No	☐ Yes ☐ No
					☐ Yes Level:	☐ Yes ☐ No	☐ Yes ☐ No

6. Special Medical Emergency Procedures:
See Safety Message

☐ Check box if aviation assets are utilized for rescue. If assets are used, coordinate with Air Operations.

7. Prepared by (Medical Unit Leader)**:** Name: James Marlin (Logistics Chie Signature: _____

8. Approved by (Safety Officer)**:** Name: Kris Bull Signature: _____

ICS 206	IAP Page 8	Date/Time: 9/13/11 10:15 AM

SAFETY MESSAGE/PLAN (ICS 208)

1. Incident Name:	2. Operational Period: Date From: 9/13/11 Date To: 9/13/11
Willowbrook	Time From: 10:00 AM Time To: 6:00 PM

3. Safety Message/Expanded Safety Message, Safety Plan, Site Safety Plan:

Life-safety is the main priority for all responders, in regards to multiple cloud to ground lightning strikes during thunderstorms forecasted to occur during this and future operational periods and rapidly rising water levels of all streams.

Apparatus are not to be driven through water covered roadways.

All personnel must wear a personal flotation device (PFD) while operating in water hazard areas.

All citizens being evacuated/rescued through the use of Fire Department equipment must be offered and ordered to wear a personal flotation device (PFD).

All personnel should report any hazardous condition(s) that impedes the operation of evacuation or rescue to command.

4. Site Safety Plan Required? Yes ☐ No ☒

Approved Site Safety Plan(s) Located At:

5. Prepared by: Name: Kris Bill Position/Title: Safety Officer Signature: _____

ICS 208	IAP Page 9	Date/Time: 9/13/11 10:16 AM

OPERATIONAL PLANNING WORKSHEET (ICS 215)

1. Incident Name: Willowbrook

2. Operational Period: Date From: 9/13/11 Date To: 9/13/11
Time From: 10:00 AM Time To: 6:00 PM

3. Branch	4. Division, Group, or Other	5. Work Assignment & Special Instructions	6. Resources	Rescue Boat	Engine	Ladder/tower	Rescue									7. Overhead Position(s)	8. Special Equipment & Supplies	9. Reporting Location	10. Requested Arrival Time
	1	Conduct door to door/remove occupants unable to self-evacuate	Req.	1	1	1	1										Personal flotation devices	Upper entrance subdivisio n	10:30 AM
			Have	5	4	3	3												
			Need	0	0	0	0												
	2	Conduct rescue efforts at 279 Welch Run Road and remove occupants	Req.	0	1	1	1										Personal flotation devices	Upper entrance subdivisio n	10:20 AM
			Have	5	4	3	3												
			Need	0	0	0	0												
	3	Conduct victim evacuation/removal at 421 Welch Run Road	Req.	1	1	1	1										Personal flotation devices	Upper entrance subdivisio n	10:20 AM
			Have	5	4	3	3												
			Need	0	0	0	0												
			Req.																
			Have																
			Need																
			Req.																
			Have																
			Need																
			Req.																
			Have																
			Need																
		11. Total Resources Required		2	3	3	3												
				0	0	0	0												
		12. Total Resources Have on Hand		5	4	3	3												
				0	0	0	0												
		13. Total Resources Need To Order		0	0	0	0												
				0	0	0	0												

14. Prepared by:

Name: Edward House

Position/Title: Operations Chief

Signature: _____

Date/Time: 9/13/2011

ICS 215

INCIDENT ACTION PLAN SAFETY ANALYSIS (ICS 215A)

1. Incident Name:	2. Incident Number:
Willowbrook	000091320112945

3. Date/Time Prepared:	4. Operational Period:
Date: 9/13/2011 Time: 10:20 AM	Date From: 9/13/11 Date To: 9/13/11 Time From: 10:00 AM Time To: 6:00 PM

5. Incident Area	6. Hazards/Risks	7. Mitigations
Divisions 1, 2, and 3	Slips, trips and falls	Maintain three points of contact when operating on slick or wet surfaces. Use pike-pole to check firmness of ground ahead.
	Swift rising or moving water	Do not walk through moving water, use PFD at all times while operating in hazard areas.
	Downed electrical lines / electrical hazards	Be alert for downed power lines in and around flood areas.
	Explosion hazards	Be alert for gas leaks from residential or recreational propane or fuel oil tanks that have broken away from mooring positions.
	Wildlife	Be alert for gas leaks from residential or recreational propane or fuel oil tanks that have broken away from mooring positions.
	Lightning strikes	If crew is not engaged in operations then remain inside the vehicle. If engaged in outside operation suspend, alter or terminate
	Underwater obstructions and hazards	Be aware of surroundings and if swept away: feet first, head up, arms out, and move towards shore if at all possible.
	Contaminants / Hazardous Materials	Decontaminate skin with soap and water and wash all outer clothing / PPE at earliest possible opportunity.

8. Prepared by (Safety Officer)**:** Name: Kris Bill Signature: _____

Prepared by (Operations Section Chief)**:** Name: Edward House Signature: _____

ICS 215A Date/Time: 9/13/2011 10:16 AM